



June 9th, 2020.

To our valued clients:

It is with great excitement that we reopen our doors to the Greater Ottawa and Gatineau community! With that in mind, please read below for an update on how we have prepared ourselves to minimize risk to both our team and our clients alike. Safety is our top priority right now, which is why we:

1. Are asking everyone to please wait outside before your appointment - your barber will come outside and greet you at the time of your appointment.
2. Are asking clients to please enter the shop alone if and whenever possible.
3. Are asking everyone who enters our shop to please wear a mask. Bring your own, or use one of our medical-grade masks that we can supply for a \$1.50 charge.
4. As staff will be wearing medical-grade masks and gloves throughout our entire workday.
5. Have supplied medical-grade cleaning supplies at each station and will be cleaning all contact surface areas between every client appointment (chair, arms of chair, all tools, combs, etc.).
6. Have installed plexiglas between each station so as to relieve potential airborne contact from chair-to-chair. We have also installed plexiglas at the front counter.
7. Are initiating a contactless pay system - no cash will be accepted for the time being.
8. Are asking anyone displaying any signs of COVID-19 to please refrain from entering our shop.
9. Will not be offering any facial hair services for the time being, including beard trims and face shaves.
10. Will not be accepting any walk-in clients for the time being.
11. Are increasing our cleaning efforts throughout the shop to maintain the highest standards (including door handles, countertop surfaces, washroom surfaces, debit machine, etc.)

The experience in our shop will look different and it will feel different for the time being. We believe this approach will help in our collective community efforts to mitigate the spread of coronavirus and hopefully contribute to getting us back on track to a less complicated experience. We thank you in advance for your understanding and we welcome all questions if anyone require any further information.